

Privacy Policy (last updated 05/13/2024)

Welcome to the user community forum for Thunk.AI (aka “Thunk.AI Community” or “the forum”). This is a community forum for the Thunk.AI service which is run by Thunk.AI Inc (“Company”) and is located at <https://www.thunk.ai>. The service has its own sign in process with separate terms of service and privacy policy. The current document refers to the privacy policy for just the Thunk.AI Community.

The Thunk.AI Community is hosted on the discourse.org platform which has its own privacy policy described [here](#).

Policy Updates: As the Thunk.AI Community evolves, we may make changes to our privacy policy and reserve the right to do so. If we change this privacy policy, we will make a note of it on our site. Your continued use of the forum indicates that you agree to our changes. You can see the most recent version of the policy by looking at the date in the heading of the policy.

Personal Information: You provide personally identifiable information when you sign up for the forum. When you sign up via a third-party authentication provider (like Google), the Thunk.AI service retrieves and saves some information about you from the provider (the specific information is controlled by the authentication provider and by the permissions you approve when you sign up). In particular, the forum receives and records your email address.

Your personally identifiable information will not be sold or rented to third parties in a way that identifies you as an individual. As we develop our business, we may buy or sell assets, and, depending upon the transaction, your personally identifiable information may be one of the transferred assets. In the event that we are acquired by another company, your personally identifiable information may be part of the assets transferred to the acquiring party. We may share anonymized aggregated order information with third parties as a way to understand, explain and analyze our business (eg: X% of our users utilized feature Y).

Usage Data: the Thunk.AI Community site uses browser session cookies and browser local storage to maintain user session state. This helps to speed up user login. You can set your browser to disable cookies and local storage, but this will significantly compromise or disable product usability. As you use the forum, it logs usage information in backend log files and logging and debugging services, including the features you accessed on the forum, and standard browser-provided information. We utilize this information not only to debug issues and problems, but also to learn aggregated patterns across all our users and thereby improve the site.

We may share anonymized non-personally identifiable usage data with third-party partners in order to understand, analyze, or explain aggregate customer usage of the Thunk.AI Community.

We may use multiple third-party products and services to record and analyze usage data on the forum.

Data Security and Durability: The Think.AI Community is entirely hosted on the discourse.org platform. We cannot guarantee that your information is immune to a breach in the security and privacy mechanisms implemented by discourse.org.

Data Access and Data Retention:

We reserve the right to retain any User Content you contribute to the forum for the lifetime of the forum.

Third-Party Sites: The Think.AI Community may provide you with links to third party sites. Once you click on a link to a third-party site, the privacy policy of that third party site is in effect.

Communication: The Think.AI Community may use email and other available communication channels to interact with you once you start using the Think.AI service. These communication channels have their own limitations with respect to message security and privacy, and to the extent your information is communicated on those channels, it is subject to those limitations.

Opting Out and other configuration options: If at any time you are dissatisfied with the Think.AI Community and want to stop being a user (we hope not!), you can use the controls on the Think.AI Community website to remove your account from the forum..

California Users: Under California Civil Code Section 1789.3, California users are entitled to the following consumer rights notice: If you have a question or complaint regarding the forum, please send an e-mail to support@thinkai.com. You may also contact us by writing to ThinkAI Inc, 2805 170th Ave SE, Bellevue WA 98008. California residents may reach the Complaint Assistance Unit of the Division of Consumer Services of the California Department of Consumer Affairs by mail at 1625 North Market Blvd., Suite N 112, Sacramento, CA 95834, or by telephone at (916) 445-1254 or (800) 952-5210.